



MDM Products LLC
105 Woodmont Road
Milford, CT 06460
T: 203-877-7070 F: 203-783-9531

WARRANTY CLAIM FORM

Please email, fax or mail the pictures of your shelter and the receipts to us.

Date: _____ Customer's Name: _____

Contact Number: () _____ Email: _____

Address: _____

City: _____ State: _____ Zip: _____

Date of Purchase: _____ Where Purchased: _____

Model Size: _____ Color: _____ House Round

Broken Part: _____

Check off all that apply:

Torn Fabric: ___ Cover: ___ Rail Skirt: ___ Side Wall: ___

Other: _____

Briefly describe how your shelter was damaged:

Two Year Limited Manufacturer's Warranty: (Effective as of October 2007). This Warranty covers manufacturing defects under normal and reasonable use. This Warranty does not apply to defects caused by improper installation. Customers must take pictures of building after setup in accordance to the 2 Year Registration Card provided to be covered under Warranty. Please supply photos of the damage along with your claim. The following circumstances are NOT covered:

- Blow Downs
- Bent Poles
- Close-Out, As-Is Purchases
- Misuse
- Acts of God
- Warranties Are NOT Transferable